

LIFETIME WARRANTY VPI&SU CLASS OF 1992

1. All VPI&SU 1992 class rings are guaranteed against defects in materials and workmanship for life.
2. All stones included in the base price and all stone decorations are fully guaranteed and will be replaced without charge at any time. Diamonds greater in size than 10 points and genuine stones not included in the base price are excluded from the free replacement clause.
3. All VPI&SU 1992 rings may be resized without charge for as long as the ring exists. If a student desires to have a new ring made for resizes greater than one and a half size, the charge, after graduation only, will be \$30 remake charge plus the return of the original ring.
4. Rings which are accidentally damaged will be replaced prior to a student's graduation for a charge of \$30 plus return of the damaged ring. Genuine stones and diamonds will be replaced at the cost which is current at the time of repair.
5. If a student is not totally satisfied with his or her original choice of finish, Balfour will refinish the ring at no charge. Finishes are guaranteed for life and this option may be exercised at any time.
6. Additional rings may be ordered at any time. After May 1992 graduation, the cost of rings will be determined by the cost of gold and stones at the time of ordering, plus the manufacturing costs.
7. A student who changes colleges at VPI&SU after a ring is ordered, may return a ring to receive a ring with the proper designation at no additional cost.
8. A student who fails to graduate with the class designated on the ring may return that ring to receive a full refund, prior to graduation 1992.
9. Several ring adjustment times will be scheduled with company representatives present on campus. After a student's graduation the cost of shipping, insurance, and handling will be the responsibility of the ring owner.

10. Any college, junior college, or high school gold ring will be credited at current gold salvage value towards the purchase of the Class of 1992 VPI&SU ring. Current trade-in value will be available at all ordertaking sessions.

11. Disputes about the validity of warranty claims will be resolved by the Ring Committee until the time of a student's graduation. Thereafter, VPI&SU will designate a staff member with responsibility to work with the ring company. The company agrees to abide by the decision of the Ring Committee or the VPI&SU staff representative.

For additional information, please contact:

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